

Gaming Associate – One Sitting

Assessment Fact Sheet

Overview

The Gaming Associate solution is for entry to mid-level positions operating gaming tables. The solution is for highly customer service focused positions that may potentially deal with large sums of money. Sample tasks may include: dealing playing cards, counting and verifying patron bets, collecting patron losses and distributing patron winnings, and exchange currency for playing chips. Potential job titles that use this solution are: Table Games Dealer, Black Jack Dealer, Dealer, Casino Dealer, Dual Rate Dealer, Card Dealer, Craps Dealer, and Gaming Dealer.

Job Level	Entry Level
Job Family/Title	Hospitality Suite

Details

Average Testing Time (minutes)	50 minutes
Maximum Number of Questions	195 questions (155 questions on average)
Number of Sitzings	One
Designed for Unproctored Environment	Yes
Question Format	Forced Choice – Adaptive, Multiple Choice, Multiple Choice – Adaptive
Product Category	Standard Job Templates

Knowledge, Skills, Abilities and Competencies Measured

Quantitative Ability: This assessment measures the ability to comprehend numerical information in a variety of formats. It provides an indication of how an individual will perform when working with numbers, money, tables, bar charts, pie charts, records, analysis reports, and other data found in the workplace. Quantitative skills are commonly required for a variety of jobs at many different levels. Because this test utilizes computer adaptive technology, it is suitable for unproctored use.

Conscientiousness: This component measures the tendency to exhibit personal responsibility, follow rules and guidelines, and complete work thoroughly and precisely. This trait is characterized by trustworthiness, fulfilling commitments, dedication to the completion of all work tasks completely and accurately, and organization.

Composure: This component measures the tendency of one's ability to think clearly and objectively during times of stress or intense pressure. This trait is often described as "grace under fire" and is further characterized by operating under a positive outlook despite criticism, worries, and guilt.

Drive for Success: This component measures the tendency to set and accomplish challenging goals, to believe in one's own ability to get the job done, and to assert one's influence to drive others towards a common goal. This trait is characterized by working hard, demonstrating optimism in the face of adversity, and negotiating effectively with others to accomplish goals.

Service Professionalism: This is a measure of the tendency to have potential for success across industry type and functional area. This is characterized by scores that are derived from responses to questions regarding academic and social background, and aspirations concerning work.

Customer Focus: This measures the tendency to show persistent enthusiasm when interacting with customers. This trait is characterized by: apologizing sincerely for inconveniences, being patient, tolerating rude customers calmly, and searching for information or products for customers.

Example Questions

Choose which of the two statements below is more true of you.

- a.) I think I have some shortcomings that affect my work.
- b.) Achieving personal success is very motivating for me.

You often wish that people would mind their own business.

False
True

In the last six months, the number of times I've been late for work or an appointment is:

- a) none
- b) 1
- c) 2
- d) 3
- e) 4 or more

How easy do you think it would be for you to get used to doing the same thing over and over every day?

- a) Much easier than for others I know
- b) Somewhat easier than for others I know
- c) About the same as others I know
- d) A little harder than for others I know
- e) Much harder than for others I know

Kim's bill for office supplies was \$20.00. The sales tax on that bill was an additional 4.5%.

What was the sales tax for Kim's bill in the above situation?

a.) \$0.44
 b.) \$0.90
 c.) \$1.00
 d.) \$4.44
 e.) \$4.50

Example Report

Detailed Report: HS 5.5_Gaming Associate - Short Form

Recruiter Interview Development

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Applicant Information

Name: YeahYeah Yeahs
Application Date: Fri Sep 10 08:34:00 EDT 2010
Applicant ID: 3941
Session ID: 26624777716588
Library: Selection

This report is confidential and its contents are intended to assist in the prediction of an applicant's work behavior. If you would like more information about this interpretive report or other products that PreVisor offers, please contact your account representative.

Overall Score

Not Recommended ✖

	Low	Medium	High
Percentile	30	70	100
Overall	0		

Detailed Results

	Low	Medium	High
Percentile	30	70	100
Quantitative Ability	0		
Conscientiousness	1		
Drive for Success	20		
Composure	32		
Service Professionalism	100		
Customer Focus	4		