Candidate Information

Candidate : Sample Candidate

Assessment Profile:

Completion Date: 10-11-2018

Email : candidate_email@mail.com Project Name:Cashier- Entry Level Cashier

Disclaimer :

Information enclosed on these pages is confidential in nature and is intended only for the person(s) to whom it pertains or other authorized individuals. You must not rely on the information in the report as an alternative to certain advice from an appropriately qualified professional. If you have any specific questions about any specific matter you should consult an appropriately qualified professional.

Entry Level Cashier Instructions This report is confidential and its contents are intended to assist in the prediction of an applicant's work behavior. If you would like more information about this interpretive report or other products that SHL offers, please contact your account representative. Overall Score Percentile 30 Percentile 71 Recommended Details This is a measure of the tendency to show persistent enthusiasm when interacting with customers. This trait is characterized by: apologizing sincerely for inconveniences; being patient; tolerating rude customers calmly;

Customer Focus	This is a measure of the tendency to show persistent enthusiasm when interacting with customers. This trait is characterized by: apologizing sincerely for inconveniences; being patient; tolerating rude customers calmly; and searching for information or products for customers.
30 70 100 Percentile 95	The candidate is likely to be competent and courteous by communicating effectively, showing persistent enthusiasm in customer interactions, and giving customers full attention. The candidate is also likely to tolerate rude customers calmly, find solutions for customer problems, and remain cheerful throughout the workday.
Understands others	This measures the extent to which the candidate observes and analyzes behavior to understand others' reactions and perspectives.
30 70 100 Percentile 29	This candidate may not actively seek to understand the behavior, reactions, or perspectives of others.



