

Healthcare Aide 7.0 Solution

Assessment Fact Sheet

Overview

Our Healthcare Aide 7.0 solution is designed for individually-oriented, entry-level positions that directly support another person's health and well-being. The solution covers a wide variety of positions, and assesses behaviors critical for patient support roles including: understanding and following detailed instructions; administering personal care; being respectful and tolerant of patients; preparing and maintaining records of patient progress and services performed; and working hard to meet or exceed patient needs.

Potential job titles that use this solution include: Personal Care Aide, Healthcare Aide, Home Health Aide, Dental Assistant.

Job Level	Entry Level
Job Family/Title	Customer Service

Details

Platform	TalentCentral
Average Testing Time	22 minutes
Number of Questions	81
Designed for Unproctored Environment	Yes
Question Format	Multiple Choice, Dynamic

Knowledge, Skills, Abilities and Competencies Measured

Achievement: This component measures the tendency to set and accomplish challenging goals, while persisting in the face of significant obstacles. This trait is characterized by: working hard; taking satisfaction and pride in producing high quality work; and being competitive.

Following Instructions: This is a measure of the ability to follow detailed instructions and select the appropriate course of action. This component is characterized by the ability to understand a set of rules and choose the correct response based on these rules.

Patient Focus: This is a measure of the tendency to show persistent enthusiasm when interacting with patients. This trait is characterized by: apologizing sincerely for inconveniences; being patient; tolerating rude patients calmly; and searching for information or products for patients.

Professional Potential: This is a measure of the tendency to have potential for professional success across industry type and functional area. This is characterized by scores that are derived from responses to questions regarding academic and social background, and aspirations concerning work.